

Feedback Summary Report: Pinewood Reserve Playground

PROJECT BACKGROUND

This Feedback Summary Report has been compiled following the conclusion of two stages of community engagement for the Pinewood Reserve (Mount Waverley) Playspace Upgrade.

Pinewood Reserve's current playground has a sandpit, swings, slide, flying fox, climbing equipment, carousel and balance steps. Amenities include seating, drinking fountain, bins and toilets.

The reserve is also home to a large sportsground, pavilion and cricket nets.

As part of the Monash Playground and Playspace Strategy 2020-2025, Council is upgrading the existing playspace at the reserve.

This site is considered a local playspace, which is catered for residents living within 500 metres. Local playspaces include 5 to 8 items of play equipment for younger age groups up to primary school age. Local playspaces are usually only used by residents from nearby streets who spend up to an hour per visit. Amenities are generally limited to bench seating and accessibility features.

ENGAGEMENT APPROACH

Stage 1 of consultation, seeking ideas and feedback from the local community for the new playground at Pinewood Reserve, took place from 13 November – 15 December 2023.

A draft concept plan incorporating the community's ideas was then developed, with Stage 2 of consultation taking place from 6 March – 8 April 2024.

The community was informed of, and engaged with, about both stages of consultation in the following ways:

- Information flyers mailed to local residents within a 400-metre radius of the reserve
- Online surveys via Council's Shape Monash platforms
- Council's social media pages
- Onsite consultation sessions with Council staff held at the reserve
- Internal e-bulletin to Councillors.

SUMMARY OF ENGAGEMENT

Methods used	Stakeholders	Dates
e-bulletin	Councillors	Stage 1: 10 November 2023
		Stage 2: 15, 22, 28 March and 5
		April 2024
Stage 1: Shape Monash Survey –	Local residents within a 400-	13 November – 15 December
Have Your Say	metre radius of the reserve.	2023
	14 responses received	
Onsite community consultation	Local residents within a 400	Saturday 25 November 2023
	metre radius of the reserve.	
	3 residents attended	
Stage 2: Shape Monash Survey –	Local Residents within a 400	6 March – 8 April 2024
Concept Design	meter radius of the reserve	
	8 resident responses	
	Local Residents within a 400	Thursday 21 March 2024
Stage 2: Onsite community	metre radius of the reserve.	
consultation – Concept Design	8 residents attended	
	Local Residents within a 400	6 March – 8 April 2024
Stage 2: Emails – Concept Design	metre radius of the reserve.	·
Stage L. Linding Contespt Session	Nil - Residents	
Stage 2: Monash Social Media	Local Residents	30 March 2024
Pages	Facebook/Instagram	

STAGE 1 – SUMMARY OF HAVE YOUR SAY ENGAGEMENT

Who we heard from

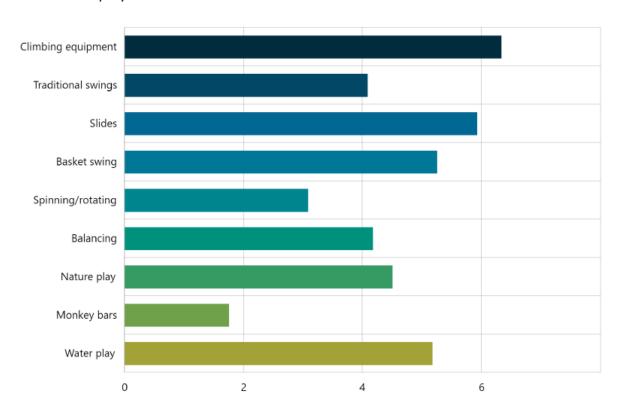
There were 14 respondents to the online survey. Of those that told us their gender, 54 per cent were women or girls and 46 per cent were men. Respondents were asked to list their age group, and from those who completed this data, 29 per cent were adults, 36 per cent were pre-school aged or younger, 28 per cent were primary school age and 7 per cent were teenagers.

We asked four questions about the Pinewood Reserve Playground:

- Which play elements would work best?
- Who are you thinking of in your playground preferences?
- Is there something in the current playspace you especially want to see changed or retained?
- Is there something about the site that might be significant for the theme or look of the new design?

The following themes were categorised as to what residents would like to see within the reserve:

1. Which play elements would work best?

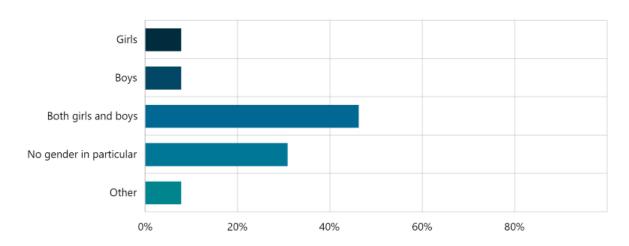


	1	2	3	4	5	6	7	8	9	Count	Score*	Avg Rank+
Climbing	45.45%	0	18.18%	9.09%	0	18.18%	9.09%	0	0	11	6.33	3.09
equipment	5	0	2	1	0	2	1	0	0	1		
	9.09%	36.36%	9.09%	9.09%	18.18%	9.09%	9.09%	0	0	11	5.92	3.55
Slides	1	4	1	1	2	1	1	0	0	1		
	0	9.09%	36.36%	9.09%	18.18%	18.18%	9.09%	0	0	11	5.25	4.27
Basket swing	0	1	4	1	2	2	1	0	0			
	11.11%	22.22%	0	33.33%	0	0	11.11%	22.22%	0	9	4.5	4
Balancing	1	2	0	3	0	0	1	2	0			
	22.22%	11.11%	11.11%	0	33.33%	11.11%	0	11.11%	0	9	4.5	4
Nature play	2	1	1	0	3	1	0	1	0			
	25%	12.50%	12.50%	12.50%	0	12.50%	25%	0	0	8	4.08	3.88
Traditional swings	2	1	1	1	0	1	2	0	0	1		
	14.29%	0	14.29%	28.57%	14.29%	0	0	28.57%	0	7	3.08	4.71
Spinning/rotating	1	0	1	2	1	0	0	2	0			

Score* - Sum of the weight of each ranked position, multiplied by the response count for the position choice, divided by the total contributions. Weights are inverse to ranked positions.

Avg Rank+ - Sum of the ranked position of the choice, multiplied by the response count for the position choice, divided by the total 'Count' of the choice.

2. Who are you thinking of in your playground preferences?



3. Is there something in the current playspace you especially want to see changed or retained?

We asked	You said	We did
Is there something in the current playspace you especially want to see changed or retained?	The current slide does not cater for anybody. The chain link ladder is too difficult for smaller kids and the slide is too short for older kids. A larger structure that incorporates elements for all ages would be appreciated. The swings and spinning thing are good and can be retained. The balancing posts are also fine. The seesaw is fairly useless as the tan bark has built up too close to the seat. Retaining the sandpit is good, but perhaps adding more structure or water play could be great:) Please retain the trees. We would use this more if there was some decent play equipment in there.	Thank you for your input. This playground is categorised as a local playspace, designed for preschoolers to primary school kids. The upgrade will feature enhanced wings, spinners, balancing posts and a sandpit. We plan to incorpoarte sensory elements, such as some fog/mist designs as part of the water play feature, subject to council final budget. Additionally, we will address the seesaw issue, aiming to create a more inclusive and enjoyable playspace.

Boundary around the play space to keep children Thank you for your safe (fence or high foliage) from busy traffic from feedback. We will Pinewood Drive and close by carpark prioritise saftey by planning a fence along Existing swings should stay (our child's favourite) the busy road frontage and consider high Sandpit should be removed and NOT replaced. foliage to other sides. The proposal includes 1 or 2 park benches would be a great addition for new swings and more seating but not necessary seating, as well as upgrading the existing sandpit for sensory play.

To see the full community responses, please refer to Appendix 1 on page 8.

4. Is there something about the site that might be significant for the theme or look of the new design?

We asked	You said	We did
Is there something about the site that might be significant for the theme or look of the new design?	Better fencing to the road. Also equipment that is suitable for small children - toddler sized slide currently but to climb up the climbing chain in not appropriate! Ian Grove Playground in Mount Waverley is a fabulous park and would like similar for our local! More equipment for older children We like the shade, so if trees are removed, shade should be added. Please add an exercise/workout station	Thank you for your input. This playground is categorised as a local playspace designed for preschoolers to primary school kids. The proposal includes a proposed fence along the busy road frontage, upgraded play equipment designed around existing shaded trees, but no outdoor gym equipment.

To see the full community responses, please refer to Appendix 2 on page 9.

SUMMARY OF FEEDBACK FROM ONSITE CONSULTATION

We asked	You said	We did
Which play elements	Exercise/workout station	Thank you for your feedback. This
would work best?		playground is categorised as a local
		playspace design focused for

		preschoolers to primary school kids with new 5 to 8 play pieces of play items. No outdoor exercise gym equipment will be included.
Is there anything you would like to tell us about this playground or its location?	-	

STAGE 2 – SUMMARY OF DRAFT CONCEPT PLAN ENGAGEMENT

There were 8 respondents to the draft concept plan survey on the Shape Monash platform, one email response and eight attendees at the onsite consultation. The Shape Monash page saw 466 visitors over the engagement period.

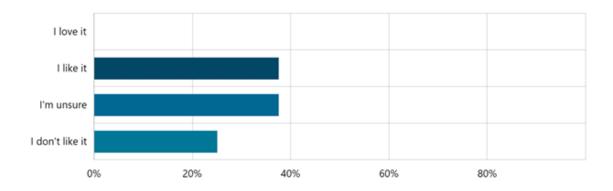
Onsite consultation summary – Stage 2

Respondents	Onsite consultation summary
	The onsite consultation was attended by several families who provided feedback on the
8	following.
	request fencing around playground
	mores swings as it is very popular
	 provide monkey bars and horizontal somersault bars similar to existing
	 provide mini-zip line similar to existing as it is popular
	suggest to acknowledge the Traditional Owners of this land by consulting with
	Indigenous group re playground design
	 excited about the playground upgrade and look forward to new playspace
	like the water mist feature
	 to provide drinking bubbler with tap and dog bowl.

Summary of Shape page responses

Question 1 – How do you/your child feel about the draft concept plan for Pinewood Reserve playspace?

Over a third of respondents (37.5 per cent) liked the draft concept design, 37.5 per cent of respondents were unsure about the draft concept and 25 per cent of respondents stated they did not like the draft concept plan.



Question 2 – Why do you feel that way?

All eight respondents responded to this question.

Many respondents were positive on the proposed features and play elements, with some happy to see an upgrade to the space for their children to play.

Those that were unsure or did not like the draft concept plan felt that it could have made better use of the space and increase the equipment available.

The responses also included feedback and queries on the design, which we have included in full in the appendix on page 19. Some common themes are addressed below.

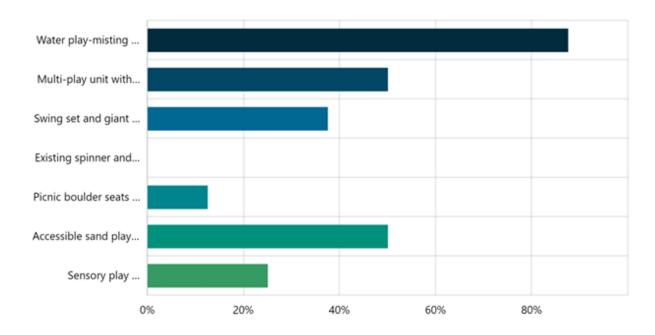
Theme	Community comments	Our response
Additional play equipment	"Not enough actual equipment to provide opportunities for gross motor development. Improvements to sandpit are good." Play equipment could be better and bigger. The kids at pinewood primary school, could have better use of it after school. Most kids play at the school playground outside of school hours. As it's a better place to play	Thanks for the comments, these have been considered in the final design. The park is categorised as a local park and additional play equipment is outside the scope of the project and are not within the budget allocated for this project.

	"Not much climbing equipment -Limited climbing area for under 4s -No shade sails -It would be good to have the multi swing where adults push children while seated -A work out station for adults would be great"	Thanks for the comments, these have been considered in the final design. The area has natural shade with the surrounding tree lines. No extra shade has been allocated within the budget.
Shade	"The swings are a favourite with both younger and older kids. Would you consider putting in more than 3? The plan doesn't show how much shade there will be. A big draw to pinewood playground is that most of the equipment is currently in the shade.	
	Does the playground still cater for the littlest kids? There is a maternal child health centre and playgroup next door, so kids younger than preschool age also play at the park every day."	

To see the full community responses, please refer to Appendix 3 on page 20.

Question 3 – What are your/your child's favourite elements on the draft concept plan?

The three key favourite play elements from respondents are the water, picnic table and play-misting forest consisting of log posts and totem poles with misting nozzles, the multi-play unit with slide and monkey bars and the accessible sand play table and improvements to the existing sand pit. Other favourites included the swing set and giant basket swing and sensory play equipment including interactive art panel, musical flower chimes and insect hotel.



Answer choices	Percent	Count
Water play-misting forest consisting of log posts and totem poles with misting nozzles	87.50%	7
Multi-play unit with slide and monkey bars	50.00%	4
Swing set and giant basket swing	37.50%	3
Existing spinner and see-saw to be kept	0%	0
Picnic boulder seats and table for children	12.50%	1
Accessible sand play table and improvements to existing sand pit	50.00%	4
Sensory play equipment including interactive art panel, musical flower chimes and insect hotel	25.00%	2

Question 4 – Is there anything about the draft concept plan you'd like to change or anything else you'd like to see included?

Many respondents had suggestions on what they'd like to see changed or added in the final concept design.

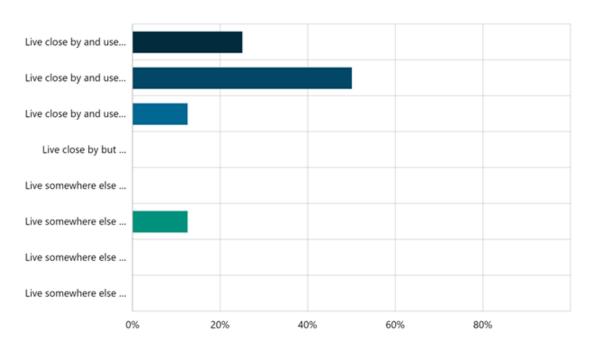
These responses have been categorised into the following themes and addressed below:

Theme	Community comments	Our response
	"Considering there is so much space, some trampolines would be nice.	Thanks for the comments, these have been considered in the final design.
Additional play equipment	You could have a small slide set for little kids and a bigger one for the primary school aged kids. One set doesn't usually cater for both. A water play feature other than a listing pole would be a great addition."	The park it categorised as a local park and additional play equipment is outside the scope of the project and are not within the budget allocated for this project. Whilst everything is done to create a more intergenerational space the scope at this site does not cover additional facilities.
Shade	"I would like there to be more shaded areas as the Australian sun can be pretty harsh, especially in summer. Having sun sails and shade over the multiplay units and seating areas would be ideal. I can see that there are trees dotted around but this may still be insufficient at times." "Shade cloth. This park gets hot."	Thanks for the comments, these have been considered in the final design. The area has natural shade with the surrounding tree lines. No extra shade has been allocated within the budget.

To see the full community responses, please refer to Appendix 4 on page 21.

Question 5. What's your connection to Pinewood Reserve playspace?

Many of the respondents live close by to Pinewood Reserve playspace and use it every day, but the majority live close by and use it every week but not every day. Others live close by and use it few times a month or less and one lives somewhere else and use it every week but not every day.



Question 6 – Do you have any further feedback on the draft concept plan?

We heard from some respondents on additional ideas for the concept plan.

These responses have been categorised into the following themes and addressed below:

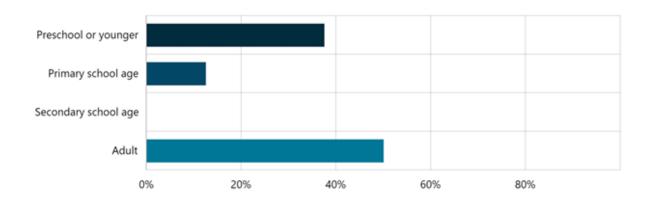
Theme	Community comments	Our response
Play equipment	"Some of the things in the design will break and not last long e.g sensory board and insect station - how can children play with that Don't know who designed the play space but I don't think they have kids" "The spinner and seesaw are very old. More up to date ones would be better."	Thanks for the comments, your feedback has been passed onto the appropriate team. Whilst everything is done to create a more intergenerational space the scope at this site does not cover additional facilities.

To see the full community responses, please refer to Appendix 5 on page 22.

Who we heard from

Your age group

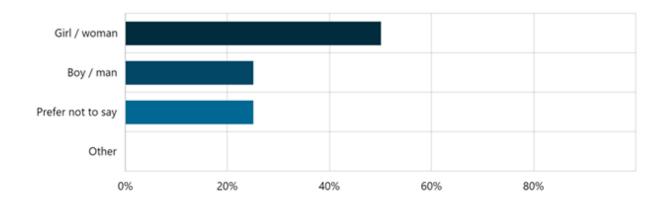
The largest representative age group of respondents was adults, followed by preschool or younger and then primary school aged children.



Answer choices	Percent	Count
Preschool or younger	37.50%	3
Primary school age	12.50%	1
Secondary school age	0%	0
Adult	50.00%	4
Total	100.00%	8

Your Gender

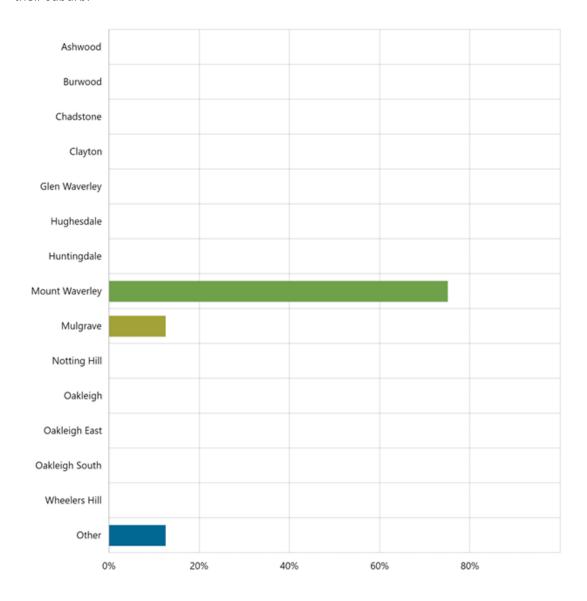
The largest representative gender of respondents was women and girls.



Answer choices	Percent	Count
Girl / woman	50.00%	4
Boy / man	25.00%	2
Prefer not to say	25.00%	2
Other	0%	0
Total	100.00%	8

Your suburb

Many respondents were from Mount Waverley, with one living in Mulgrave and one listing "other" for their suburb.



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ENGAGEMENT METHODOLOGY

Project Stage	Engagement Level & Objective	Stakeholders	Method	Who & Where	Key dates
Engagement	Consult	Councillors	e-Bulletin	Project team Communications Team	Stage 1: 10 November 2023
					Stage 2: 15, 22, 28 March and 5 April
Engagement – stage 1 Have Your Say	Consult	Local residents within a 400 metre radius of the reserve	Information update/flyer Website Online and hard copy survey	Project team Communications Team	13 November – 15 December 2023
Engagement – stage 1 Have your Say	Consult/Involve	Local residents within a 400 metre radius of the reserve	Onsite Community Consultation Session held at Playground	Project team	25 November 2023
Engagement – stage 2 Concept Design	Consult	Local residents within a 400 metre radius of the reserve	Information update/flyer Website Online and hard copy survey	Project team Comms team	5 February – 1 March 2024
Engagement – stage 2 Concept Design	Consult/Involve	Local residents within a 400 metre radius of the reserve	Onsite Community Consultation Session held at Playground	Project team	21 March 2024
Inform of Construction Commencement	Inform	Local residents within a 400 metre radius of the reserve	Information update/flyer Website	Project team Comms team	2024-2025

PROMOTION AND NOTIFICATION

Have your Say - Flyer (distributed 5 November 2023) & Monash Facebook Post 18 November 2023



We are building a new playspace in your neighbourhood

Pinewood Reserve, Mount Waverley

Monash Council is upgrading your local <u>playsoses</u> at Pinewood Reserve, with funding support from Community Bank Pinewood, part of Bendigo Bank.

Before we start designing the new playspace, we want to hear from the people who use it.

is there something you especially want to see changed or retained? Is there something about the site that might be significant for the theme or look of the new design?

Visit our engagement platform Shape Monash for more information, to answer some questions, give your ideas or even submit your own design. Once we've reviewed feedback and started designing, we'll also consider where and how we can add sensory elements so the plausage suits children of a wide range of abilities.

- Visit Shape Monash or scan the QR code: shape.monash.vic.gov.au/playspace-2024-25
- Chat with Council officers on-site at Pinewood Reserve on Saturday 25 November, 10-11am
- Request a hard copy survey to be mailed to you by contacting the Recreation <u>team</u>
 Consultation closes **Friday 15 December 2023.**

We especially welcome the views of any children and young people in your household.

Need to get in touch?

If you have any questions, please contact us:

By emailing recreation@monash.vic.gov.au

Sy calling the Recreation team on 9518 3555.

We look forward to hearing your ideas and thank you for your feedback. Together we can create a

Community Bank **B** Bendigo Bank





City of Monash 18 Nov 2023 · 🚱

Pinewood Reserve playspace in Mount Waverley is getting an upgrade!

Before we start designing, we want to hear from the people in the neighbourhood who use it.

Come look at the site and talk to our officers about the project on:

📅 Saturday 25 November 4 10-11am

Can't make it? You can still share your thoughts via a quick survey on Shape Monash until 15 December: https:// shape.monash.vic.gov.au/pinewoodreserve



Concept Design – Flyer and Facebook post (distributed March, 2024)



We are building a new playspace

Pinewood Reserve, Mount Waverley

Last year, we invited your input and suggestions for a new <u>local-level deposors</u> at Pinewood Reserve This upgrade project is supported by Community Bank Pinewood, part of Bendigo Bank.

We have incorporated some of the community's ideas into an exciting draft concept plan which we are now seeking feedback on. We want to make this a fun and engaging place and we hope you like what we've put forward.

Please turn over this letter to see the draft concept plan. The project's key elements are:

- Water play-misting forest consisting of log posts and totem poles with misting nazales
 Multi-play unit
 Swing set and glant basket <u>exing</u>
 Existing spinner and see-saw to be kept.

Additional components include:

- Picnic boulder seats and table for children
 Accessible sand play table
 Sensory play equipment.

How to participate

- Scan the QR code or visit shape.monash.vic.gov.au/pinewood-<u>secerue</u>
 Chat with Council officers at Pinewood Reserve playupage on Thursday 21 March, 4-4.30pm

Please provide your feedback before Monday 8 April 2024. We especially welcome the views of any children and young people in your household.

Need to get in touch?

By emailing recreation@monash.vic.gov.au By calling the Recreation team on 9518 3555.

We look forward to hearing your feedback. Together we can create a wonderful space.

Community Bank

B Bendigo Bank





Thank you to everyone who gave their feedback at our on-site consultation for Pinewood Reserve playspace.

Representatives from Community Bank Pinewood, who are supporting the project, were also on site. We all appreciated hearing from the local families who will use this valued open space.

If you weren't able to make it, you can still have your say on the draft concept plan at:

https://shape.monash.vic.gov.au/ playspace-2024-25/pinewood-reserve



09

△ Like Q Comment Q Send ⇔ Share



Appendix 1: Full summary of Have Your Say stakeholder responses

Is there something in the current playspace you especially want to see changed or retained?

The sandpit and toddler sized slide!

the slide and swings and seesaw and climbing frame and balancing things.

- Boundary around the play space to keep children safe (fence or high foliage) from busy traffic from Pinewood Drive and close by carpark
- Existing, swings should stay (our child's favourite)
- Sandpit should be removed and NOT replaced
- 1 or 2 park benches would be a great addition for seating but not necessary

Wish we can keep the rocks at the foot of a big tree.

Please keep it as green as possible

Don't cut any trees to create the play area

My daughters love the monkey bars, flying fox, basket swing and slide.

The sandpit. My granddaughter enjoys playing in the sand

Better to retain the spinning basket

Spinning thing can be retained

The current slide does not cater for anybody. The chain link ladder is too difficult for smaller kids and the slide is too short for older kids. A larger structure that incorporates elements for all ages would be appreciated. The swings and spinning thing are good and can be retained. The balancing posts are also fine. The seesaw is fairly useless as the tan bark has built up too close to the seat. Retaining the sandpit is good, but perhaps adding more structure or water play could be great:)

Please retain the trees. We would use this more if there was some decent play equipment in there.

Appendix 2. Is there anything else significant about the site you would like us to consider?

Is there anything else significant about the site you would like us to consider?

Better fencing to the road. Also equipment that is suitable for small children - toddler sized slide currently but to climb up the climbing chain in not appropriate! Ian Grove Playground in Mount Waverley is a fabulous park and would like similar for our local!

More equipment for older children

Consider safety around the play space as it faces high traffic areas and slope to the oval. This could be an opportunity to create a safe, natural and cosy feeling to play in.

Locals like to walk their dogs around here and visible signs of dog ownership rules should be clear.

Wish we can make the sandpit bigger and more fun.

Seperation from the road to safely keep the children from the pass by roads

We like the shade, so if trees are removed, shade should be added.

Maybe some more play equipment suitable for little children

The park is used by a range of families. Young families visit due to the kinder and the children from pinewood visit after school. Also the playgrounds gets used by families watching sport in the oval so it really needs to cater for a wide range of ages.

Please add an excercise/workout station

Appendix 3

Why do you feel that way?

Not enough actual equipment to provide opportunities for gross motor development. Improvements to sandpit are good.

See comments below

Not much climbing equipment

Limited climbing area for under 4s

No shade sails

It would be good to have the multi swing where adults push children while seated

A work out station for adults would be great

Play equipment could be better and bigger. The kids at pinewood primary school, could have better use of it after school. Most kids play at the school playground outside of school hours. As it's a better place to play

The plan doesn't make a huge change to what is already there, but it does improve it. It doesn't have the extra WOW factor to make it more of a destination playground. It does have the scope and position to be though as not many great playgrounds are right next to sporting ovals or elevated like this one is. As parents this can be the perfect combo - kids playing, whilst as parents keeping an eye on children and the sport going on nearby.

The swings are a favourite with both younger and older kids. Would you consider putting in more than 3?

The plan doesn't show how much shade there will be. A big draw to pinewood playground is that most of the equipment is currently in the shade. Does the playground still cater for the littlest kids? There is a maternal child health centre and playgroup nextdoors, so kids younger than preschool age also play at the park every day.

Everything looks great, but I think 2 slides are a must to avoid children fighting or creating a bottle neck on the slide.

Pinewood Drive gets busy. Same as the car park. Any chance the council would consider fencing the playground?

Appendix 4

Is there anything about the draft concept plan you'd like to change or anything else you'd like to see included?

I would like there to be more shaded areas as the Australian sun can be pretty harsh, especially in summer. Having sun sails and shade over the multiplay units and seating areas would be ideal. I can see that there are trees dotted around but this may still be insufficient at times.

Not much climbing equipment

Limited climbing area for under 4s

No shade sails

It would be good to have the multi swing where adults push children while seated

A work out station for adults would be great

Shade cloth. This park gets hot.

Needs more seating around the edges for parents, kids and people to have lunch/snacks etc.

Having more rock or other seating that can be used to face both the playground and oval would be great

The main play equipment piece needs to be bigger - rest looks great.

Considering there is so much space, some trampolines would be nice.

You could have a small slide set for little kids and a bigger one for the primary school aged kids. One set doesn't usually cater for both.

A water play feature other than a listing pole would be a great addition.

Add a second slide

Pinewood Drive gets busy. Same as the car park. Any chance the council would consider fencing the playground? Like Wellesley Reserve.

Also a climbing frame or climbing wall would be awesome!

My kids go to the preschool and the primary school. We're regulars.

Appendix 5

Do you have any further feedback on the draft concept plan?

The inclusion of a water play area is great. Perhaps thinking about including some risk-play concepts would be good.

Some of the things in the design will break and not last long e.g sensory board and insect station - how can children play with that Don't know who designed the play space but I don't think they have kids

Great to see a plan to improve the fencing along the road.

No

As above