

Imagine Monash in 2040: Integrated Planning Project Survey Report

30th June 2021

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Executive Summary

Over 1,000 Monash residents provided us with their aspirations and visions for the future, sharing what they like most about Monash and how they believe we can work together to achieve our desired future. Overall four consistent themes were raised and these are explored below.

Development & open space

Many respondents wrote about their feeling that development was changing the character of their neighbourhoods. This variously referred to multi-unit developments on a single house block, new houses taking up most of a house block and high-rise apartment buildings.

This development was seen to have three effects:

- an aesthetic impact high-rise buildings or large houses taking away from the low rise streetscapes, or the 'village' like character of many Monash suburbs.
- reducing the tree canopy as building removes large & mature trees, and
- an actual, or perceived, increased demand for on-street parking, open space and local infrastructure as well as more congested roads.

A few respondents also talked about the need for affordable housing, and the role of apartments in meeting that need.

Monash's open spaces, bushland, parks and green leafy streetscapes, and suburbs, were the most valued part of the City, and the reason for people moving or staying here. There was a strong desire to protect, enhance and increase this aspect of Monash as it provides clean air, natural habitats for animals and an important space for recreation particularly walking and cycling.

Transport & access

Many respondents talked passionately about location, either Monash's proximity to the city and country or to the local access such as to work, shopping, education, health care, services or local parks and reserves.

There was a strong desire for improved (or more) cycling and walking paths as well as better public transport. This was seen to be more sustainable, healthy and convenient.

Traffic congestion, and limited parking, were concerns in part attributed to Monash's growing population.

Sense of community

A critical part of what many respondents valued about Monash was its diverse and friendly community. People enjoyed the multicultural nature of Monash, its residents as well as the shopping and restaurants precincts. Others talked about the importance of knowing their neighbours and their connection to their local community.

Climate change & sustainability

Addressing climate change was significant to many respondents, including reducing greenhouse gases and the heat-island effect as well as sourcing more renewable energy. Reducing pollution and improving our biodiversity were also important, as was enabling Monash and its residents to live more sustainably.

Background

The Integrated Planning Project will deliver four Plans for Council adoption by the end of October 2021. These Plans range from a long-term aspirational Community Vision, to a 4-year Council Plan and long term Financial and Asset Plans.

The community engagement to support the development of these Plans will be undertaken over three stages:

- 1. 'big picture' consultation
- 2. deliberative engagement
- 3. feedback on draft Plans.

As part of the first stage consultation a survey was run through a Shape Monash site (<u>Imagine Monash in 2040</u> as well as included in the Annual Community Satisfaction Survey (ACSS).

The Imagine Monash survey opened on the 24th March and closed on 31st May 2021 with 245 respondents completing the survey. The ACSS was undertaken as a phone survey during March and April, with 800 respondents completing the survey.

There are slight variations in how some of the questions were asked and survey results calculated between the two surveys, however this does not affect the relative ranking of community priorities as presented here. For example the online survey asked respondents to rank items for two questions whereas the phone survey asked respondents to rate the importance of the items on an 11 point scale. The results of both are presented in order of importance, negating the difference in how the questions were structured.

Survey results

Question 1: What do you value most about living, working or playing in the City of Monash & why?

Overall results

There was a fairly strong and consistent response to what respondents valued most about Monash (see Table 1), particularly the natural environment, access & proximity, the sense of community and Monash's low density streetscapes.

Table 1: What do you value most about living, working or playing in the City of Monash & why?

Website survey themes	%	Community Satisfaction Survey themes	%
Open spaces, trees, natural environment	29%	Parks, gardens, open / green spaces, clean air / environment	16%
Access, transport, proximity	17%	Access, availability, proximity, transport	15%
Sense of community	11%	Community atmosphere / feel, cultural diversity	10%
Streets, buildings, low density	11%	Good planning, housing, aesthetics Cleanliness and maintenance of area Spacious area, big blocks / low density	8%
Services	10%	Library, Schools, services for elderly, childcare	5%
Shopping, dining	9%	Shopping centres / shops	3%
Friendly, safe, peaceful	6%	Quiet / peaceful area	2%
Active recreation	6%	Access / availability of sports and recreational services	1%

Example comments of the top four themes:

• open space, trees & natural environment

"I value the parks and trees of Monash. As the suburbs become more dense these shared public spaces become more important for community health and wellbeing"

"Green, leafy suburb; parks and open spaces"

"There a lots of parks and open spaces to exercise and relax which is so important these days with people working long hours, we need some green areas for recreation"

• access (ease of, closeness) to services, places that matter

"Easy and quiet suburb to live in but close to services and easy access to rest of Melbourne"

"Its proximity between city and country - access to things that are not immediately found in Monash"

"The availability of services so close to one's door - trains, medical services, good schools, shopping centres"

sense of community, diversity

"Multiculturalism. I am very comfortable because everyone in Monash city is very kind and respect for the individual."

"Sense of community. I know my neighbours, I can shop at local stores"

"Community feel and connectedness"

• low density streetscape.

"I value the "garden" environment, the reserves and the small, but sufficient, shopping centre"

Results by demographics

There was a fairly similar response on what is valued by both females and males.

Table 2: Top 5 liveability issues, by gender

Top 5 aspects	Female	Male
Parks, gardens and open / green spaces	9.2%	12.9%
Community atmosphere / feel	7.0%	4.1%
Cleanliness & maintenance of area	5.1%	3.6%
Cultural diversity	3.9%	4.9%
Safety	3.4%	5.4%

People who only spoke English at home were more likely to value Monash's parks and gardens, as well as trees and greenery, whilst people who spoke other languages at home were more likely to value safety.

Table 3: Top 5 liveability issues, by language spoken at home

Top 5 aspects	English only	Multilingual
Parks, gardens and open / green spaces	13.0%	8.8%
Community atmosphere / feel	6.0%	5.2%
Cleanliness & maintenance of area	4.6%	4.1%
Trees and greenery	4.4%	
Cultural diversity	4.2%	4.7%
Safety		6.6%

Responses were similar across age groups, however older people valued Shopping centres / shops while cultural diversity was a higher value for people aged 35 to 59 years old.

Table 4: Top 5 liveability issues, by age

Included in top 5	Young adults 18-34 years	Adults 35-44 years	Middle aged adults 45-59 years	Older adults 60-74 years	Senior citizens 75+ years
Parks, gardens and open / green spaces	7.9%	8.7%	14.0%	18.6%	9.1% *
Community atmosphere / feel	5.4%	4.7%	9.6%	4.7%	
Cleanliness and maintenance of area	5.7%	3.1%	3.9%		6.8%
Cultural diversity		4.7%	6.7%		
Safety	5.7%		6.7%		
Shopping centres / shops				4.7%	5.7%

^{*} Those 75 & over rated Trees & Greenery as the top value at 11.4%, though this didn't figure highly for others.

[&]quot;I most value the village atmosphere and green canopy"

[&]quot;It currently almost still feels suburban and not too overdeveloped"

Question 2: Currently, how important are the following issues for liveability in the City of Monash?

Overall results

There was some common ranking of liveability issues across the two surveys (see Table 5). Traffic was the highest ranked issue for ACSS respondents. Waste, pollution, greenhouse gas emissions was ranked second in both surveys, with Biodiversity & green space ranked 1st and 3rd. Vulnerability to pandemics, climate change and other hazards, as well as Technology of pace & change, ranked low at 8th and 10th respectively in both surveys.

Table 5: Currently, how important are the following issues for liveability in the City of Monash?

	Website survey	Community Satisfaction Survey
1	Biodiversity and green space	Traffic congestion and parking problems
2	Waste, pollution, greenhouse gas emissions and resource use	Waste, pollution, greenhouse gas emissions and resource use
3	Well-designed developments	Biodiversity and green space
4	Social connection and acceptance of social and cultural diversity	Housing that is accessible and affordable to all
5	Traffic congestion and parking problems	Job availability and accessibility
6	Housing that is accessible and affordable to all	Well-designed developments
7	Coordinated service provision	Social connection and acceptance of social and cultural diversity
8	Vulnerability to pandemics, climate change and other hazards	Vulnerability to pandemics, climate change and other hazards
9	Job availability and accessibility	Coordinated service provision
10	Technology and the pace of change	Technology and the pace of change

The top 5 liveability issues are summarised in Table 6.

Table 6: Top 5 liveability issues

Тор	Liveability issue
1	Biodiversity and green space
2	Waste, pollution, greenhouse gas emissions and resource use
3	Traffic congestion and parking problems
4	Well-designed developments
5	Housing that is accessible and affordable to all

Results by demographics

Whilst there are some differences in the ratings by demographic categories these were not generally statistically significant. However, four liveability issues showed a distinct age relationship, with scores higher for younger people and lower for older people:

- Housing that is accessible and affordable to all
- Social connection & acceptance of social & cultural diversity
- Technology and the pace of change
- Job availability and accessibility.

Table 7: Liveability issues, ranked by demographics (ACSS)

Liveability issues	18-34	35-44	45-59	60-74	75+	English	Non- English	Female	Male	Monash
Well-designed developments	8.51	8.12	8.41	8.70	8.15	8.36	8.49	8.30	8.54	8.42
Waste, pollution, greenhouse gas emissions & resource use	8.81	8.34	8.38	8.46	8.04	8.42	8.60	8.59	8.41	8.50
Vulnerability to pandemics, climate change	8.59	8.43	8.09	8.23	7.87	8.24	8.42	8.44	8.19	8.32
Traffic congestion & parking problems	8.73	8.52	8.39	8.65	8.33	8.49	8.67	8.62	8.51	8.57
Housing that is accessible and affordable to all	8.97	8.48	8.25	8.09	7.85	8.42	8.54	8.62	8.32	8.48
Social connection & acceptance of social & cultural diversity	8.70	8.49	8.16	8.37	8.03	8.36	8.49	8.58	8.25	8.42
Technology and the pace of change	8.34	8.12	7.72	7.66	7.30	7.88	8.04	7.90	8.00	7.95
Job availability and accessibility	8.89	8.61	8.33	8.05	7.73	8.38	8.61	8.63	8.33	8.48
Coordinated service provision	8.49	8.23	8.02	8.36	8.35	8.18	8.46	8.36	8.26	8.31
Biodiversity and green space	8.54	8.29	8.44	8.62	8.55	8.47	8.52	8.56	8.43	8.49

Question 3: Imagine our City of Monash 20 years in the future and all your hopes for the city have been realised. What is different? How is our municipality a better place?

Overall results

Respondents also had fairly consistent views on what should be different in the future (see Table 8). The top two differences sought were less development / more open space, and better transport. Example comments were:

less development / more open space

"A small quiet village type community"

"It is a cool green pleasant place to live, walk and shop with tree canopy and houses that have gardens and don't overshadow the streets and neighbours yards. There is plenty of open space for all recreation activities as well as for ecosystem services. Residents socialise in parks, libraries and in village shopping areas."

"Sustainable low density housing, including sufficient space around house for trees and garden ... Open spaces retained at 2021 level."

"More parks, more trees in the streets, more open space"

better transport

"Better roads and public transportation system that's easy to access anywhere. Better bike paths too."

"There's cycle ways and good public transport. There's clean air because there's less cars and more green space."

"Major commercial precincts (e.g. Kingsway) are now walkable with no traffic"

Table 8: Imagine our City of Monash 20 years in the future and all your hopes for the city have been realised. What is different? How is our municipality a better place?

Website survey themes	%	Community Satisfaction Survey themes	%
Development, open space	29%	Less development, more open space	27%
Transport	20%	Transport – better, more	13%
Environment, climate change	16%	Environment	4%
Services, jobs	14%	Services, jobs	5%
Neighbours, diversity, sense of community	12%	Neighbours, diversity, sense of community	3%
Recreation, culture, shops	9%	Recreation, culture, shops	3%

Results by demographics

Females and males shared similar views on what would make Monash a better place. Female respondents had More parks and gardens in their top 5 whereas Better planning & development was a top factor for males.

People who spoke English only at home were more likely to rate Less development and Better planning & development highly, and people speaking another language at home rated Better public transport higher.

Table 9: Top 5 differences, by gender

Top 5 aspects	Female	Male
More trees, greenery, green spaces	9.5%	9.0%
Less overdevelopment / density / high rises	9.2%	6.4%
Better traffic management / less cars	5.8%	4.4%
Better planning and development		4.1%
Better public transport	3.6%	3.3%
More parks, gardens, open spaces, equipment	4.4%	

Table 10: Top 5 differences, by language spoken at home

Top 5 aspects	English only	Multilingual
Less overdevelopment / density / high rises	10.4%	4.9%
More trees, greenery, green spaces	9.5%	8.8%
Better traffic management / less cars	4.6%	5.8%
Better planning and development	5.1%	
Better public transport		4.7%
More parks, gardens, open spaces, equipment	3.5%	4.1%

Again, most respondents had a similar view of what would make Monash better. Some exceptions in their top 5 were younger adults had Affordable housing, those 45-59 years old had Environment, low carbon and sustainable facilities, and 60-74 year olds had More parking spaces.

Table 11: Top 5 differences by age

Included in top 5	Young adults 18-34 years	Adults 35-44 years	Middle aged adults 45-59 years	Older adults 60-74 years	Senior citizens 75+ years
More trees, greenery, green spaces	6.5%	9.4%	9.6%	13.2%	10.2%
Less overdevelopment / density / high rises		4.7%	10.7%	14.0%	17.0%
More parks, gardens, open spaces	3.2%	3.9%	4.5%		4.5%
Better public transport	3.2%	3.9%	5.1%		3.4%
Better traffic management / less cars	3.2%	9.4%		7.0%	
Affordable housing	5.4%				
Environment, low carbon, sustainable facilities			3.9%		
More parking spaces				3.9%	
Better planning & development				3.9%	5.7%

Question 4: Rank the following in terms of their importance as part of your personal vision of an ideal City of Monash in the future

Overall results

There was less common views on the ranking of items as part of respondent's personal vision for Monash (see Table 12). Sustainable consumption & resource use was ranked 2nd in both surveys, whilst High resilience to pandemics was ranked 8th and Technological innovation 10th by both groups.

Table 12: Rank the following in terms of their importance as part of your personal vision of an ideal City of Monash in the future

	Website survey	Community Satisfaction Survey
1	Enhanced nature conservation and diversity	Well-connected and rapid transport
2	Sustainable consumption and resource use; reduced waste, pollution and greenhouse gas emissions	Sustainable consumption & resource use; reduced waste, pollution and greenhouse gas emissions
3	Urban growth, redevelopment and density are well planned and designed	Growing employment and economic prosperity
4	Strong social connectedness that is reflected by reduced social inequality, less crime and higher cultural diversity and harmony	Enhanced nature conservation and diversity
5	Well-connected and rapid transport	Strong social connectedness that is reflected by reduced social inequality, less crime and higher cultural diversity and harmony
6	Integrated and transparent governance	Easy access to and affordability of housing
7	Easy access to and affordability of housing	Urban growth, redevelopment & density are well planned & designed
8	High resilience to pandemics, weather- related disasters, climate change and other hazards	High resilience to pandemics, weather- related disasters, climate change and other hazards
9	Growing employment and economic prosperity	Integrated and transparent governance
10	Technological innovation applied to most aspects of life	Technological innovation applied to most aspects of life

A summarised view of the top 4 personal vision items is shown in Table 13.

Table 13: Top 4 personal vision items

Тор	Personal vision
1	Well-connected & rapid transport
2	Sustainable consumption & resource use; reduced waste, pollution and greenhouse gas emissions
3	Enhanced nature conservation and diversity
4	Strong social connectedness that is reflected by reduced social inequality, less crime and higher cultural diversity and harmony

Results by demographics

Generally, there are no statistically significant differences across the demographic categories in the issues raised by respondents. However, there are clear trends in the ranking of seven issues by age of respondent, with three showing a 'strong' direction and four a moderate trend. Younger people ranked these seven issues much higher than older respondents.

Table 14: Ranked personal vision issues, by demographics

Personal vision issues	18-34	35-44	45-59	60-74	75+	English	Non- English	Female	Male	Monash
Urban growth, redevelopment and density are well planned and designed	8.75	8.39	8.55	8.54	8.31	8.52	8.63	8.44	8.70	8.57
Enhanced nature conservation & diversity	8.83	8.46	8.60	8.58	8.48	8.59	8.71	8.66	8.63	8.64
High resilience to pandemics, weather- related disasters, climate change	8.79	8.57	8.14	8.43	8.03	8.42	8.54	8.67	8.26	8.47
Easy access to & affordability of housing	9.07	8.61	8.32	8.38	8.04	8.55	8.70	8.75	8.47	8.61
Growing employment and economic prosperity	9.08	8.60	8.48	8.28	8.07	8.53	8.78	8.74	8.54	8.65
Technological innovation applied to most aspects of life	8.51	8.27	8.00	7.87	7.59	8.04	8.32	8.11	8.23	8.17
Sustainable consumption & resource use; reduced waste, pollution & greenhouse gas emissions	8.99	8.71	8.46	8.31	8.36	8.54	8.80	8.71	8.59	8.65
Strong social connectedness that is reflected by reduced social inequality	8.94	8.56	8.54	8.41	8.11	8.49	8.78	8.75	8.49	8.63
Well-connected and rapid transport	8.95	8.82	8.63	8.64	8.43	8.71	8.81	8.81	8.70	8.76
Integrated and transparent governance	8.69	8.38	8.31	8.35	8.19	8.41	8.50	8.40	8.51	8.45

Question 5: As you imagine the City of Monash in 20 years that you described, what are the most important things we can do to get there?

Overall results

Respondents were asked to comment on what were the most important things we need to do to get to the desired future (see Table 15), with reducing the negative impacts of development, improving our sustainability and effective Council planning the top themes.

Table 15: As you imagine the City of Monash in 20 years that you described, what are the most important things we can do to get there?

Website survey themes	%	Community Satisfaction Survey themes	%
Development	25%	Development & housing	8%
Climate change, Environment	23%	Climate change & environment	5%
Council's planning, community engagement	20%	Council planning & community engagement	5%
Transport	14%	Transport	4%
Services	11%	Services	3%
Community	6%	Invest in infrastructure	2%
Assets	2%		

Development & housing

"Stop over development with high rise apartment blocks and ridiculous subdivision of housing blocks"

"Stop allowing the building of big houses with no off street parking and no vegetation"

"Avoid over development and crowding and include plenty of green areas and resources needed in the community"

• Climate change & environment

"Set ambitious targets for greenhouse gas emissions for all of Monash and help our community to get there through bold and innovative programs, advice and services"

"Be a great example for change and sustainability. Start with solar energy as a requirement and raise awareness of what we can do as a community to reduce waste and the wrong energy"

"Start planting indigenous vegetation on a massive scale. Encourage greater uptake of sustainable living options (e.g. solar, all-electric homes and transport). Encourage the phase out of all fossil fuel use."

• Council's planning & community engagement

"Put the long term wellbeing of everyone in the community and the coming generations first."

"forward planning with realistic goals and budget"

"Well planned city, accessible and green"

"Proper long term planning, accountability and transparency in the decision making process"

Results by demographics

In terms of What we could do to get to our desired future, views were similar other than males had Provision, maintenance of parks, gardens in their top 5 whilst females had Better traffic management.

Table 16: Top 5 things to do, by gender

Top 5 aspects	Female	Male
Better development planning	3.2%	4.4%
Better / more communication, information	2.9%	2.3%
Quality of housing and less development	2.9%	2.1%
Better / more public transport	1.9%	1.5%
Provision, maintenance of parks, gardens	1.5%	
Better traffic management		1.5%

Again, views were similar on what we could do however those only speaking English at home had Better / more public transport in their top 5 while those speaking other languages at home had Better traffic management.

Table 17: Things to do, by language spoken at home

Top 5 aspects	English only	Multilingual
Better development planning	4.4%	3.0%
Better / more communication, information	2.3%	2.5%
Quality of housing and less development	3.5%	1.6%
Better / more public transport	2.1%	
Env. sustainability, renewables, biodiversity	1.9%	1.4%
Better traffic management		1.6%

There were fairly similar views across the age groups, although people 60 years and older had Council governance, management in their top 5, and those between 45 and 74 years had Environmental sustainability, renewables & biodiversity.

Table 18: Things to do, by age

Included in top 5	Young adults 18-34 years	Adults 35-44 years	Middle aged adults 45-59 years	Older adults 60-74 years	Senior citizens 75+ years
Better development planning	2.5%	5.5%	5.6%	3.1%	
Better / more communication, information	1.4%	3.1%	3.4%	3.9%	1.1%
Quality of housing & less development	1.4%		5.1%	3.1%	2.3%
Env. sustainability, renewables, biodiversity			2.8%	3.9%	
Council governance, management				3.1%	3.4%
Better / more public transport	1.8%		2.8%		

Appendices

Appendix 1: survey questions "Tell us what you would like for Monash in the future"

- 1. What do you value most about living, working or playing in the City of Monash and why? [open ended response]
- 2. Currently, how important are the following issues for liveability in the City of Monash?
 - Well-designed developments
 - Waste, pollution, greenhouse gas emissions and resource use
 - Vulnerability to pandemics, climate change and other hazards
 - Traffic congestion and parking problems
 - Housing that is accessible and affordable to all
 - Social connection and acceptance of social and cultural diversity
 - Technology and the pace of change
 - Job availability and accessibility
 - Coordinated service provision
 - Biodiversity and green space
- 3. Imagine our City of Monash 20 years in the future and all your hopes for the city have been realised. What is different? How is our municipality a better place? [open ended response]
- 4. Rank the following in terms of their importance as part of your personal vision of an ideal City of Monash in the future.
 - Urban growth, redevelopment and density are well planned and designed
 - Sustainable consumption and resource use; reduced waste, pollution and greenhouse gas emissions
 - High resilience to pandemics, weather-related disasters, climate change and other hazards
 - Well-connected and rapid transport
 - Easy access to and affordability of housing
 - Strong social connectedness that is reflected by reduced social inequality, less crime and higher cultural diversity and harmony
 - Technological innovation applied to most aspects of life
 - Growing employment and economic prosperity
 - Integrated and transparent governance
 - Enhanced nature conservation and diversity
- 5. As you imagine the City of Monash in 20 years that you described, what are the most important things we can do to get there? [open ended response]

Appendix 2: survey questions "Annual Community Satisfaction Survey"

Q9: What do you value most about Monash and why? [open ended response]

Q10: On a scale from 0 (very unimportant) to 10 (very important), how important are the following issues to you?

- Well designed developments
- Waste, pollution, greenhouse gas emissions and resource use
- Vulnerability to pandemics, climate change and other hazards
- Traffic congestion
- Housing that is accessible and affordable to all
- Social connection and acceptance of social and cultural diversity
- Technology and the pace of change
- Job availability and accessibility
- Coordinated service provision by Monash Council
- Local biodiversity and green space

Q11: Imagine Monash 20 years in the future and all your hopes for the city have been realised. What is different? How is the municipality a better place? [open ended response]

Q12: On a scale from 0 (very unimportant) to 10 (very important), how important are the following to your personal vision of an ideal City of Monash in the future?

- Urban growth, redevelopment and density are well planned and designed
- Sustainable consumption and resource use; reduced waste, pollution and greenhouse gas emissions
- High resilience to pandemics, weather-related disasters, climate change and other hazards.
- Well-connected and rapid transport
- Easy access to and affordability of housing
- Strong social connectedness that is reflected by reduced social inequality, less crime, and higher cultural diversity and harmony
- Technological innovation applied to most aspects of life
- Growing employment and economic prosperity
- Integrated and transparent governance
- Enhanced nature conservation and biodiversity

Q13: As you imagine the City of Monash in 20 years that you described, what are the most important things we can do to get there? [open ended response]

Q14: Are there any other ideas you believe could lead to better outcomes in the City of Monash? [open ended response]

Appendix 3: Imagine Monash in 2040 respondent demographics

Less than 7% of respondents indicated that they were not resident in Monash (website survey).

Table 19: What is your connection to the City of Monash? (website survey)

Connection	n	%
Resident	188	93.1%
Worker	8	4.0%
Business operator	1	0.5%
Student	3	1.5%
Visitor	2	1.0%
Other	0	0.0%
Total	202	

Over a quarter of the Website survey respondents spent their time in either Mount Waverley or in Glen Waverley. As most respondents reported that their connection with Monash was as a resident, it is reasonable to assume that the suburb they mentioned spending most of their time in was also the suburb they live in. The ACSS survey was more closely representative of the suburb composition of Monash.

Table 20: Suburb where respondent lives

Suburb	Website survey	ACSS survey	Population #
Ashwood-Burwood	8.6%	5.4%	5.1%
Chadstone	3.7%	5.2%	5.0%
Clayton	2.9%	13.0%	11.1%
Glen Waverley	26.7%	21.7%	21.9%
Hughesdale	4.1%	3.7%	4.2%
Mount Waverley	28.8%	19.0%	17.8%
Mulgrave	4.5%	9.7%	10.0%
Notting Hill	0.4%	1.9%	1.6%
Oakleigh	4.9%	3.6%	4.9%
Oakleigh East - Huntingdale	2.9%	4.2%	4.4%
Oakleigh South	4.5%	2.6%	2.9%
Wheelers Hill	7.8%	9.9%	11.0%
Total	243	801	203,501

[#] forecastid projection for June 2021

Significantly more respondents identified as being female (66.1%) than the general population of Monash (50.9%).

Table 21: Gender identity of respondent

Gender	Website	ACSS	Population
	survey	survey	
Female	66.1%	51.4%	50.9%
Male	31.8%	48.6%	49.1%
Other identity	2.1%	0%	*
Total	236	801	

* Population is drawn from the 2016 Census. This question was asked with the only answers being Female or Male.

Respondents reflected a wide age range in the website survey, however there was a higher proportion of people 45 years and over than the general Monash population and a lower proportion of people under 35 years old.

Table 22: Age and Gender identity (website survey)

Age / Gender	Female	Male	Other identity	Not Answered	Total
15 to 19	2	2	-	-	4
20 to 34	11	5	1	1	18
35 to 44	22	14	1	4	41
45 to 59	65	20	3	1	89
60 to 74	44	26	-	1	71
75 and over	12	8	-	1	21
Total	156	75	5	8	244

When considering age and gender of the website survey respondents, it is clear that around half of the respondents were females aged 45 years or older.

Over 1 in 6 respondents spoke a language other than English at home, however this is relatively low compared to the general Monash community where over 50% of the population speak a language other than English at home.

Table 23: What languages do you speak at home?

Language spoke at home	Website survey	ACSS	Population
English only	81.6%	53.8%	45.4%
Other languages	16.7%	45.4%	50.1%
Not stated	1.6%	0.7%	4.5%
Total	241	801	182,618