

Feedback Summary Report: Westbrook Street Playground

PROJECT BACKGROUND

This Feedback Summary Report has been compiled following the conclusion of two stages of community engagement for the Westbrook Street Reserve Playspace Upgrade.

Westbrook Reserve is currently an open space with no playground. As part of the Monash Playground and Playspace Strategy 2020-2025, Council is building a new pocket playspace at this reserve.

Pocket playspaces are very small playgrounds with three to five pieces of play equipment, usually used by toddlers and pre-schoolers in the immediate vicinity and accessed by foot.

Construction of the new playspace is scheduled to take place in the 2024-25 financial year.

INTRODUCTION

Stage 1 of consultation, seeking ideas and feedback from the local community for the new playground at Westbrook Street Reserve, took place from 19 June – 23 July 2023.

A draft concept plan incorporating the community's ideas was then developed, with Stage 2 of consultation taking place from 14 November – 9 December 2023.

The community was informed of, and engaged with, about both stages of the consultation process in the following ways:

- Information flyers mailed to local residents within a 400-metre radius of the reserve
- Online surveys via Council's Shape Monash platforms
- Council's social media pages
- Onsite consultation session with Council staff held at the reserve
- Internal e-bulletin to Councillors

SUMMARY OF ENGAGEMENT

Methods used	Stakeholders	Dates
e-bulletin	Councillors	9 June 2023 17 November 2023
Stage 1: Shape Monash Survey – Have Your Say	Local Residents within a 400-metre radius of the reserve. 25 responses received. 4 responses received by email	19 June – 23 July 2023
Onsite community consultation	Local Residents within a 400-metre radius of the reserve. 5 residents attended	12 July 2023
Stage 2: Shape Monash Survey – Concept design	Local Residents within a 400-metre radius of the reserve. 4 responses received. 1 response received by email	24 November – 9 December

STAGE 1 – SUMMARY OF HAVE YOUR SAY ENGAGEMENT

There were 25 respondents to the online survey. Of those that told us their gender, 52 per cent were women or girls, 32 per cent were men or boys and 16 per cent preferred not to say. Respondents were also asked to list their age group, and from those who completed this data, 36 per cent were adults, 12 per cent were pre-school aged or younger, 40 per cent were primary school age and 12 per cent were secondary school aged.

We asked two questions about the Westbrook Street Playground:

- Which play elements would work best?
- Is there anything you would like to tell us about this playground or its location?

The following themes were categorised as to what residents would like to see within the reserve:

Summary of feedback from Have Your Say responses on Shape Monash

We asked	You said	We did
Which play elements would work best?	<ul style="list-style-type: none"> • Swings • Nature play 	Swing bay Landscape buffer planting and balance log and boulder play
Is there anything you would like to tell us about this playground or its location?	<ul style="list-style-type: none"> • Maybe something to get back to aboriginal culture and explore in nature • This area is secluded and would need good lighting especially towards the evening to make it feel safe. 	Westbrook Street playground is a pocket level playground and the allocated budget does not extend to extra street lighting.

To see the full community responses, please refer to Appendix 1 on page 13.

Summary of feedback from onsite consultation

We asked	You said	We did
Which play elements would work best?	<ul style="list-style-type: none"> Climbing Equipment, Monkey Bars, Traditional Swings, Nature Play, Slides 	Play unit with hanging rings scaling walls and slides
Is there anything you would like to tell us about this playground or its location?	<ul style="list-style-type: none"> Safety is the most important and hopefully it won't attract too many non-residents. Fence around the playground Keep heritage trees 	Thanks for the comments regarding safety and heritage trees. These concerns will be carefully reviewed in the final design. Council generally does not provide fencing to play spaces and relies on buffer planting and set-backs to provide separation to play spaces. This allows for accessibility to the play space and the overall park in general.

Summary of feedback from resident email

We asked	You said	We did
Which play elements would work best?	<ul style="list-style-type: none"> Swings and slides, Balancing Climbing 	Play unit with hanging rings scaling walls and slides.
Is there anything you would like to tell us about this playground or its location?	<ul style="list-style-type: none"> The area is an active bike and walking area for locals and many dogs Not enough parking space Public bins to be provided for community use and waste management/collection of rubbish to be considered and incorporated into the overall design of the park. 	Westbrook Street playground is a pocket level playground designed for an indicative catchment area of 400mm residents. The allocated budget does not extend to bin collection or extra parking spaces.

STAGE 2 - SUMMARY OF DRAFT CONCEPT ENGAGEMENT

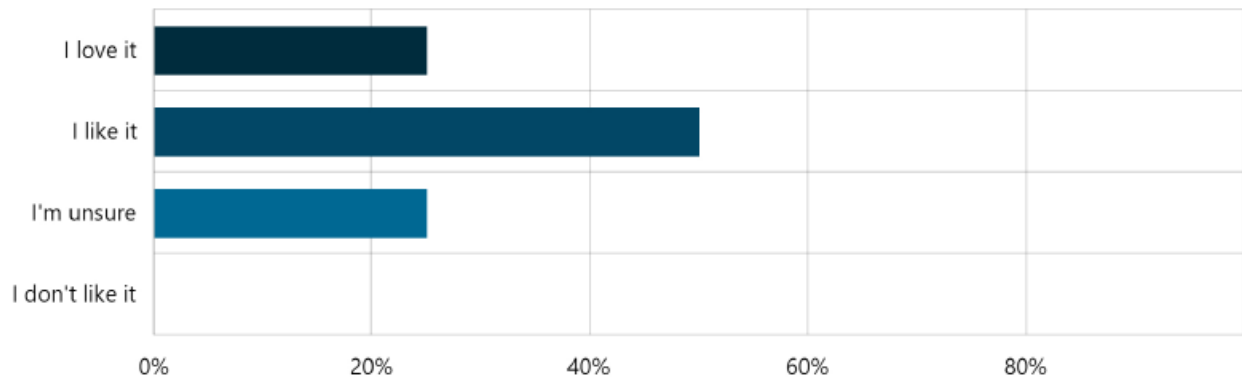
There were four respondents to the draft concept plan survey on the Shape Monash platform, and one emailed response. The Shape Monash page saw 25 visitors over the engagement period.

Summary of feedback via email

Your feedback	Our response
<ul style="list-style-type: none">• The plan is brilliant.• There is only 1 bench seat in the actual park area (with another in the green park space). It would make sense to have another bench or two for when you're watching kids play – but still keeping the one in the actual park area.• Does the drinking fountain includes a dog drinking fountain as there are no dog drinking facilities anywhere near that area.	<ul style="list-style-type: none">• Thank you for your suggestion for more bench seating to be considered at this site and a drinking fountain that includes dog drinking facilities. I will be sure to pass on your suggestion to our Project team for consideration should budget permit.

Question 1 – How do you/your child feel about the draft concept plan for Westbrook Reserve?

Majority of respondents (75 per cent) either loved or liked the draft concept design and 25 per cent of respondents were unsure. No respondents stated they did not like the draft concept plan.



Answer choices	Percent	Count
I love it	25.00%	1
I like it	50.00%	2
I'm unsure	25.00%	1
I don't like it	0%	0
Total	100.00%	4

Question 2 – Why do you feel that way?

All four respondents responded to this question.

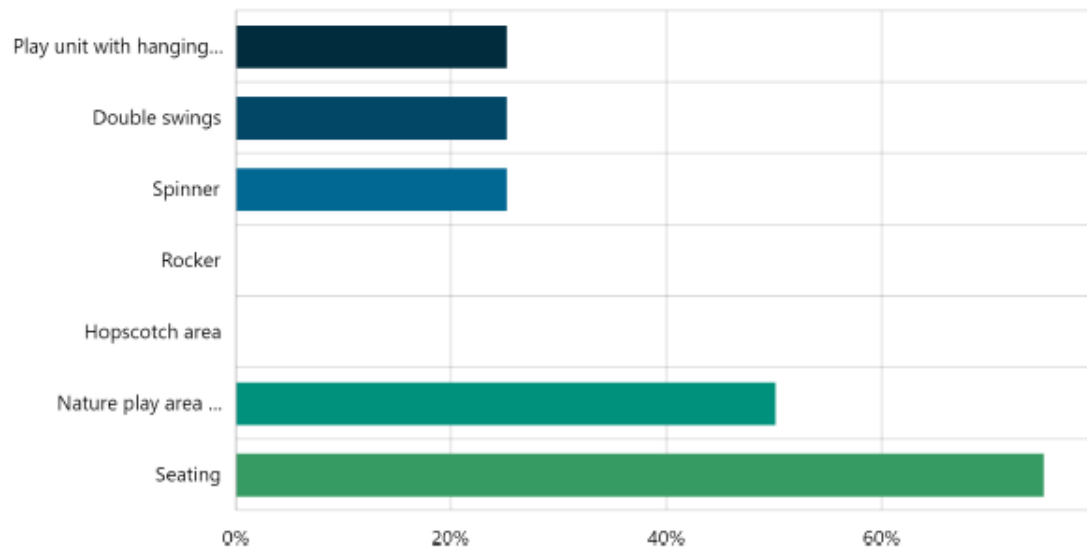
Many respondents were positive on the variety of the proposed features and play elements, with many expressing enthusiasm for the playspace's capacity to engage children.

The responses also included feedback and queries on the design, which we have included in full in Appendix 2 on page 15. Some common themes are addressed below.

Theme	Community comments	Our response
Additional Equipment	<i>"Is there any exercise bike, or exercise type equipment for adults also."</i>	<i>Thanks for the comments, these have been considered in the final design.</i> <i>Standalone exercise equipment is outside the scope of the project, as the allocated budget does not extend past the design.</i>

Question 3 – What are your/your child's favourite elements on the draft concept plan?

The two key favourite elements from respondents are the seating, and nature play area. Other favourites included play unit with hanging rings, double swings and spinner.



Answer choices	Percent	Count
Play unit with hanging rings, scaling wall and slides	25.00%	1
Double swings	25.00%	1
Spinner	25.00%	1
Rocker	0%	0
Hopscotch area	0%	0
Nature play area with balance logs and rocks	50.00%	2
Seating	75.00%	3

Question 4 – Is there anything about the draft concept plan you'd like to change or anything else you'd like to see included?

All respondents had suggestions on what they'd like to see changed or added in the final concept design.

Some of these responses have been categorised into the following themes and addressed below:

Theme	Community comments	Our response
Other facilities	<p><i>"I would like to see the inclusion of 3 rubbish bin's as per the council issued house bins of :-</i></p> <p><i>1. red general waste, 2 yellow recycling and 3 green/food waste"</i></p>	<p><i>Thanks for the comments, these have been considered in the final design.</i></p> <p><i>General waste bins is outside the scope of the project, as the allocated budget does not extend past the design.</i></p>

To see the full community responses, please refer to Appendix 3 on page 15.

Question 5 – Do you have any further feedback on the draft concept plan?

We heard from some respondents on additional ideas for the concept plan.

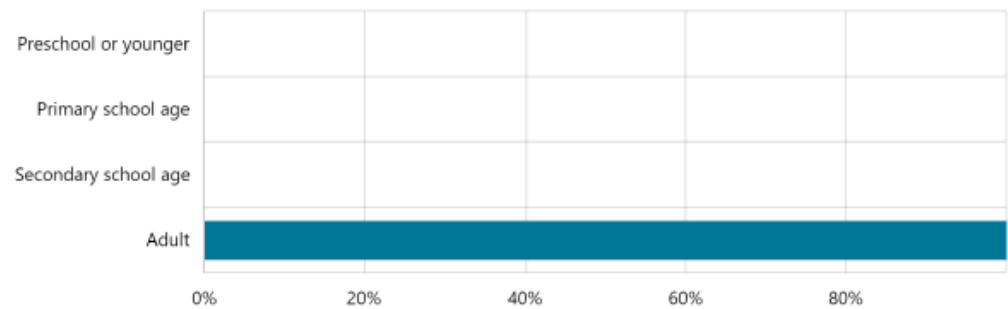
These responses have been categorised into the following themes and addressed below:

Theme	Community comments	Our response
Other facilities	<p><i>"Parking is limited. Because it is dead-end road, I'm worried that it is difficult for the residents around the playspace to drive out their homes. Hope we have some parking signs"</i></p>	<p><i>Thanks for the comments, these have been considered in the final design.</i></p> <p><i>The park is categorised as a pocket park, catering to locals who live within 400m. It is not envisioned that users will drive to the park, and therefore, carparking is outside the scope of the project as the allocated budget does not extend past the design.</i></p>

To see the full community responses, please refer to Appendix 4 on page 16.

Your age group

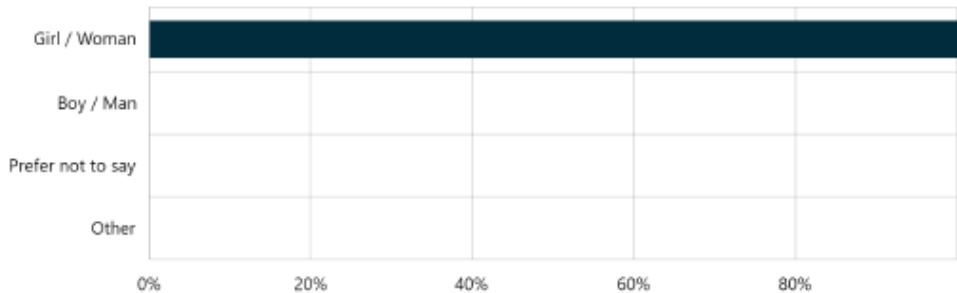
All respondents were adults.



Answer choices	Percent	Count
Preschool or younger	0%	0
Primary school age	0%	0
Secondary school age	0%	0
Adult	100.00%	4
Total	100.00%	4

Your Gender

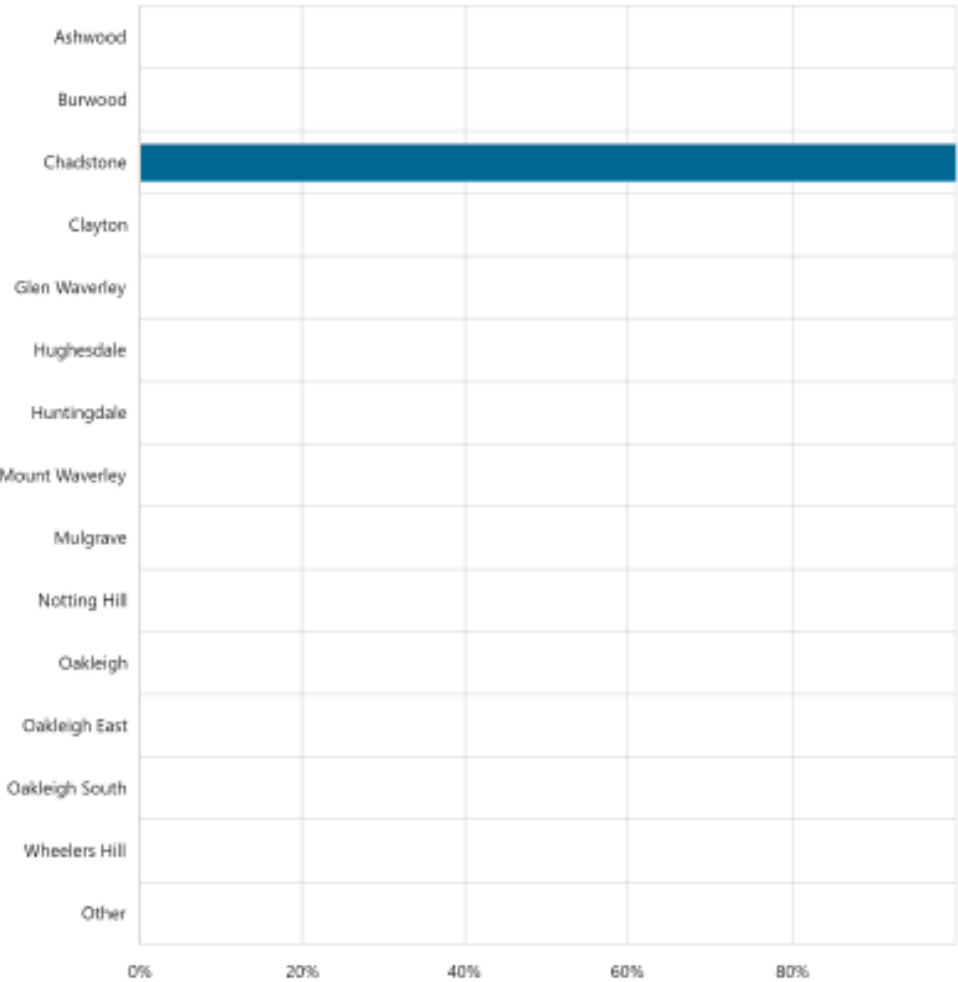
All respondents were women.



Answer choices	Percent	Count
Girl / Woman	100.00%	4
Boy / Man	0%	0
Prefer not to say	0%	0
Other	0%	0
Total	100.00%	4

Your suburb

All of the respondents were from Chadstone, in Monash.



ENGAGEMENT METHODOLOGY

Project Stage	Engagement Level & Objective	Stakeholders	Method	Who & Where	Key dates
Engagement	Consult	Councillors	e-Bulletin	Project team Communications Team	9 June 2023 17 November 2023
Engagement – stage 1 Have Your Say	Consult	Local Residents within a 400-metre radius of the reserve	Information update/flyer Website Online and hard copy survey	Project team Communications Team	19 June – 23 July 2023
Engagement – stage 1 Have your Say	Involve	Local Residents within a 400-metre radius of the reserve	Onsite Community Consultation Session held at Playground	Project team Comms team	Wednesday 12 July 2023
Engagement – stage 2 Concept Design	Consult	Local Residents within a 400-metre radius of the reserve	Information update/flyer Website Online and hard copy survey	Project team Comms team	14 November – 9 December
Inform of Construction Commencement	Inform	Local Residents within a 400-metre radius of the reserve	Information update/flyer Website	Project team Comms team	2024-2025

PROMOTION AND NOTIFICATION

Have your Say – Flyer (distributed 12 June 2023) & Monash Facebook Post 12-23 July




We are building a new playspace in your neighbourhood

2A Westbrook Street, Chadstone

We're planning a new pocket park at 2A Westbrook Street, Chadstone, to create a playspace that is interesting and fun for local children and the community (see overview).

We have made an agreement with VicRoads to lease the land for the benefit of the community, and before we start designing the new playground, we'd like to get your ideas on what could be included.

Is there something you especially want to see? Is there something about the site that might be significant for the theme or look of the new design?

Visit our engagement platform [Shape Monash](https://shape.monash.vic.gov.au) to find more information, answer some questions, give your ideas or even submit your own design.

How to participate

- Visit Shape Monash or scan the QR code: shape.monash.vic.gov.au/shape-2024-25
- Chat with Council officers on-site at 2A Westbrook Street on **Wednesday 12 July, 4pm - 4.30pm**
- Request a hard copy survey to be mailed to you by contacting the Recreation team
- Consultation closes **Sunday 23 July 2023**.

We especially welcome the views of any children and young people in your household.

Need to get in touch?

If you have any questions, please contact us:


By emailing recreation@monash.vic.gov.au


By calling the Recreation team on 9518 3555.



We look forward to hearing your ideas and thank you for your feedback. Together we can create a wonderful space.



WESTBROOK STREET POCKET PLAYSPACE

ADDRESS: 2A Westbrook Street Chadstone VIC 3148

Project ID: 10000000000000000000
Issue 01
Date 12/06/2023
Version 01/01
DRAFT

293 Springvale Road (PO Box 1) Glen Waverley VIC 3150 Web www.monash.vic.gov.au Email mail@monash.vic.gov.au
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The first stage of our 2024/25 playspace consultations is closing soon on Sunday 23 July.... See more



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2 shares

Thank you to all the community members who have donned their puffer jackets to attend the on-site pop-ups for our 2024/25 playspace upgrades!


Our 2024/25 playspace upgrade consultations are closing this week. Please make sure to submit your feedback by Sunday 23 July.

<https://shape.monash.vic.gov.au/shape-2024-25>

- 📍 Princes Highway Reserve, Oakleigh East
- 📍 Westbrook Reserve, Chadstone
- 📍 Mulgrave Reserve, Wheelers Hill
- 📍 Argyle Reserve, Hughesdale
- 📍 Orchard Street Reserve, Glen Waverley



Concept Design – Flyer (distributed 14 November 2023)



We are building a new playspace in your neighbourhood

2A Westbrook Street, Chadstone

Earlier this year, we sought your ideas and feedback for a newly planned pocket-level playspace to be located at 2A Westbrook Street, Chadstone.

We have incorporated some of the community's ideas into an exciting draft concept plan which we are now seeking feedback on. We want to make this a fun and engaging place and we hope you like what we've put forward.

Please turn over this page to see the draft concept plan. The proposed key play elements are:

- Play unit with hanging rings, scaling wall and slides
- Spinner and rocker
- Traditional swings.

Other elements of the project will include:

- Bench seating
- Hopscotch area
- Nature play area with balance logs and rocks.

Please provide your feedback before **Saturday 9 December 2023**.

How to participate

- Scan the QR code or visit shape.monash.vic.gov.au/playspace-2024-25


We especially welcome the views of any children and young people in your household.

Need to get in touch?

If you have any questions or would like an alternative way to provide feedback, please contact us:

- By emailing recreation@monash.vic.gov.au
- By calling the Recreation team on 9518 3555.

We look forward to hearing your feedback. Together we can create a wonderful space.




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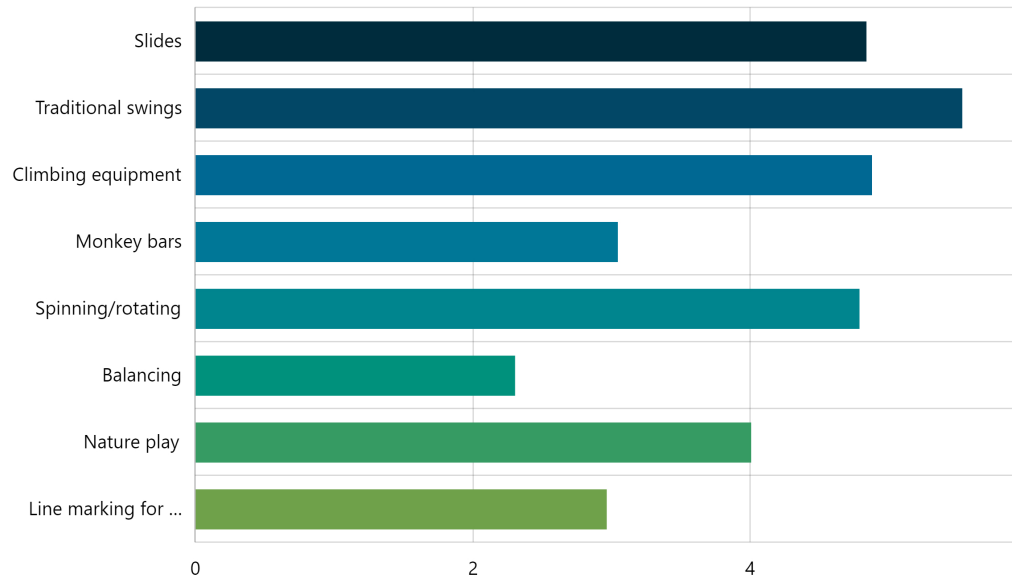
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Appendix 1: Full summary of Have Your Say stakeholder responses

1. Which play elements would work best?



Equipment rating

	1	2	3	4	5	6	7	8	Count	*Score	^Avg Rank
TRADITIONAL SWINGS	13.64%	18.18%	18.18%	36.36%	9.09%	4.55%	0%	0%	22	5.52	3.23
	3	4	4	8	2	1	0	0			
CLIMBING EQUIPMENT	21.05%	31.58%	10.53%	15.79%	5.26%	5.26%	10.53%	0%	19	4.87	3.11
	4	6	2	3	1	1	2	0			
SLIDES	21.05%	10.53%	31.58%	15.79%	10.53%	10.53%	0%	0%	19	4.83	3.16
	4	2	6	3	2	2	0	0			
SPINNING/ROTATING	31.58%	5.26%	10.53%	26.32%	15.79%	10.53%	0%	0%	19	4.78	3.21
	6	1	2	5	3	2	0	0			
NATURE PLAY	15.79%	21.05%	5.26%	0%	31.58%	10.53%	5.26%	10.53%	19	4	4.16
	3	4	1	0	6	2	1	2			

LINE MARKING FOR HOPSCOTCH	11.76%	17.65%	11.76%	0%	5.88%	5.88%	23.53%	23.53%	17	2.96	5
	2	3	2	0	1	1	4	4			
BALANCING	0%	0%	33.33%	6.67%	0%	13.33%	33.33%	13.33%	15	2.3	5.47
	0	0	5	1	0	2	5	2			

*Score - Sum of the weight of each ranked position, multiplied by the response count for the position choice, divided by the total contributions. Weights are inverse to ranked positions.

^Avg Rank - Sum of the ranked position of the choice, multiplied by the response count for the position choice, divided by the total 'Count' of the choice.

2. Is there anything you would like to tell us about this playground or its location?
Please make it accessible for wheelchair. Contribution 13 of 13 21 July 2023
Please add traditional swings. Contribution 12 of 13 21 July 2023
Please keep old trees in corner of property. Fitness equipment would be great for adults More parking options Basketball court Removal of trees along the highway noise walls and replant with nicer trees Dog and Water Bowl Lights Seating Sharps container & Rubbish Bin [transcribed from hard copy survey, MP] Contribution 11 of 13 20 July 2023
Safety is the most important and hopefully it wont attract too many non-residents to park in our street. Fence around the playground will be great. [transcribed from hard copy survey, MP] Contribution 10 of 13 20 July 2023
I would like it to look fun and beautiful with something like flower. Contribution 9 of 13 13 July 2023
I would like it to look fun. Contribution 8 of 13 13 July 2023
Nature has the best elements but kids need climbing and adventure. Maybe something to get back to aboriginal culture and explore in nature. Contribution 7 of 13 5 July 2023
Great idea you should use some of the wide nature strip in timmings streetbto create parking Contribution 6 of 13 27 June 2023
This area is secluded and would need good lighting especially towards the evening to make it feel safe. This area can be accessed by a small walkway that could be interesting for children to 'discover' an unexpected play area. The walkway leading to the area feels unsafe for small children and there are a lot of shattered glass on the group. This makes parents hesitant to leave kids running around own their own. Clean up and refurbishment of the walkway will enhance this area. Contribution 5 of 13 23
A basketball hoop would be great. Contribution 4 of 13 22 June 2023
As a parent of 3 teenage boys it would be great to have a basketball hoop to cater for older kids. Appropriate outdoor spaces that cater to older kids is just as important as spaces for younger children. Many of the houses in Westbrook street are townhouses with 3 or more on the block. This means that there isn't space to have a basketball hoop in our own yard. Contribution 3 of 13 21 June 2023
Can you include gym equipment stuff? Contribution 2 of 13 21 June 2023
This area has a rich history with a wonderful emperor gum tree heritage listed on one corner. Bought in 1854 by George Wall and from 1927 owned by his grandson George Hamilton Wall. The property became part of the biggest flower farm in the southern hemisphere. I think it would

be nice to have a flower theme and perhaps name the park the Wall flower farm pioneer park. Carnations were the main flowers grown. History Monash has loads of info on this area. Contribution 1 of 13 | 20 June 2023

Appendix 2

	Why do you feel that way?
	I like the design and what you've included and think you have put a lot of thought into it, upgrading paths etc will be good. I thought of a name for the park this morning, "Peppercorn tree park".
	A more accessible play area than crossing Warrigal Road to Peveril park or walking all the way to the Drummond Street.
	Is there any exercise bike, or exercise type equipment for adults also

Appendix 3

	Is there anything about the draft concept plan you'd like to change or anything else you'd like to see included?
	As you said that this playspace is intended to cater for residents within 400 meters, I prefer add more fitness equipment or outdoor table tennis table & net because actually there are not many little children but more teenagers and adults around.
	We were under the understanding that this was going to be orientated back towards the back of the court not along the street. Also my neighbours received the mail-out but not me. 3 Westbrook St, Chadstone. J Jaeger. I also want assurances that the park will not be too close to the heritage peppercorn or that the roots will be undermined in building the park. I just think it's coming too far down the street. By putting trees along the street and the entrance then logically could be off the court this could mean people could congregate there and not be seen clearly. We have had a problem with rough sleepers and drugs around here.
	I would like to see the inclusion of 3 rubbish bin's as per the council issued house bins of :- 1. red general waste, 2 yellow recycling and 3 green/food waste. It's a great transition for kids to see what they do at home out at their local park.
	Exercise (gym) equipment

Appendix 4

	Do you have any further feedback on the draft concept plan?
	Parking is limited. Because it is dead-end road, I'm worried that it is difficult for the residents around the playspace to drive out their homes. Hope we have some parking signs.
	Think its probably a bit too big.
	I think its a great use of what was a wasted space.