



Dear Ratepayer

An important change is coming to Monash and we want to hear your feedback.

The food and garden waste bin collection is switching to a weekly service.



From August 2022, food and garden waste (green lid) bins will be collected **every week** and rubbish (red lid) bins will be collected **every two weeks**.

Residents are being notified of this change, however we would appreciate your support in checking that tenants at your property have received this information.

Why are we making this change?

There are two main reasons for this change; to reduce our environmental footprint and to save ratepayers substantial costs in reduced landfill levy payments.

Over the past few years, we've all seen and read the stories of mountains of landfill piling up. This is unsustainable and we must take immediate steps to reduce the amount of waste we are generating.



Estimations are that more than 50% of our landfill is food and organic waste. By simply putting food scraps into the food and garden waste bin, you can help us to eliminate half of all the landfill we generate – it is that simple! You will also be helping to reduce the landfill levies we have to pay, which have significantly increased.

Who does this change apply to?

This change applies to properties that have a food and garden waste bin and a rubbish bin allocated to individual addresses.

For apartment buildings, or properties that share bins between tenants, there will be no change and the rubbish bin will continue to be collected weekly.

Contact us if your property doesn't have a food and garden waste bin

If there are no food and garden waste bins at your property, please contact us on  mail@monash.vic.gov.au or  9518 3555.

We will work with you to arrange for a bin to be delivered (where applicable) or discuss alternate options for your tenants to recycle food scraps.

Before we change, we want to hear from you.

To help us support you as best we can, we'd like to hear your feedback on this change and better understand what it might mean for you. The survey will be open **from 31 January until 25 March.**



Scan the QR code to provide your feedback online or go to shape.monash.vic.gov.au

Alternatively, you can request a paper survey to be mailed to you by calling ☎ 9518 3555.



We are hoping to hold a number of information sessions where you can talk to staff directly. Please refer to our Shape Monash website for more information.

We'll share more information over the coming months

Enclosed is a fact sheet with additional information regarding this change. We will continue to provide more information over the coming months, but if you have any questions now, you can contact us on [✉ mail@monash.vic.gov.au](mailto:mail@monash.vic.gov.au) or ☎ 9518 3555.

We look forward to hearing from you and working together to keep food and garden waste out of landfill.

Yours sincerely

CR STUART JAMES
Mayor

Για να λάβετε μια μετάφραση αυτής της πληροφορίας, παρακαλούμε καλέστε το 9321 5482.

Per ricevere la traduzione di queste informazioni chiamate il numero 9321 5483.

索取本资料的翻译版本, 请致电 9321 5485。

索取本資料的翻譯版本, 請致電 9321 5481。

Muốn nhận bản dịch của thông tin này, xin gọi số 9321 5487.

इस जानकारी का अनुवाद प्राप्त करने के लिए, कृपया 7005 3000 पर कॉल करें.

இந்தத் தகவலின் மொழிபெயர்ப்பைப் பெறத் தயவுசெய்து, 7005 3003 ஐ அழைக்கவும்.

Untuk mendapat terjemahan dari informasi ini, harap hubungi 7005 3001.

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본 내용의 번역본을 받으시려면 전화 9321 5484 번으로 문의하시기 바랍니다.

Letter Reference: 3

If you are a multiple property ratepayer, then only one letter is being issued to you with a single property reference.