



Dear Resident

An important change is coming to Monash and we want to hear your feedback.

**Your food and garden waste bin collection is switching to a weekly service.**



From August 2022, food and garden waste (green lid) bins will be collected **every week** and rubbish (red lid) bins will be collected **every two weeks**.

For some of you, this change may be exciting. For others, you may feel a bit uncertain about the change and what it means for you. You may also have questions. We'll be here to support you as we work together to reduce landfill waste. We know from neighbouring councils who have

made this change, the reduction in waste has been significant and for many of their residents, the change has been easier than anticipated.

**Why are we making this change?**

Over the past few years, we've all seen and read the stories of mountains of landfill piling up. This is unsustainable and we must take immediate steps to reduce the amount of waste we are generating. Estimations are that more than 50% of our landfill is food and organic waste. By putting your food scraps into the food and garden waste bin, you can help us to eliminate half of all the landfill we generate – it is that simple!

We've heard great stories about how the amount of rubbish in landfill bins has decreased. We've also heard from some of you about your concerns regarding the fortnightly collection of food scraps, and the smells it can cause if food is left uncollected for two weeks. We're also aware that not everyone is using their food and garden waste bin for food scraps. With food and garden waste bins picked up weekly, these concerns will be addressed and more residents can recycle their food scraps.

**Who does this change apply to?**

If you have a food and garden waste bin and a rubbish bin that is picked up from your individual address, this change applies to you.

If you don't have a food and garden waste bin, we will work with you (or the property owner, where applicable) to get a bin delivered or look at alternate options to support your waste disposal needs.

If you live in an apartment building, or share bins with other properties, there will be no change for you - your rubbish bin will continue to be collected weekly. We will work with your Facilities Manager or Body Corporate to look at options for you to recycle food scraps.

## Before we change, we want to hear from you.

To help us support you as best we can, we'd like to hear your feedback on this change and better understand what it might mean for you. The survey will be open **from 31 January until 25 March.**



Scan the QR code to provide your feedback online or go to [shape.monash.vic.gov.au](https://shape.monash.vic.gov.au)

Alternatively, you can request a paper survey to be mailed to you by calling ☎ 9518 3555.



We are hoping to hold a number of information sessions where you can talk to staff directly. Please refer to our Shape Monash website for more information.

## We'll share more information over the coming months

Enclosed is a brochure with additional information regarding this change. We will continue to provide more information over the coming months, but if you have any questions now, you can contact us on ✉ [mail@monash.vic.gov.au](mailto:mail@monash.vic.gov.au) or ☎ 9518 3555.

We look forward to hearing from you and working together to keep food and garden waste out of landfill.

Yours sincerely

CR STUART JAMES  
Mayor

Για να λάβετε μια μετάφραση αυτής της πληροφορίας, παρακαλούμε καλέστε το 9321 5482.

Per ricevere la traduzione di queste informazioni chiamate il numero 9321 5483.

索取本资料的翻译版本, 请致电 9321 5485。

索取本資料的翻譯版本, 請致電 9321 5481。

Muốn nhận bản dịch của thông tin này, xin gọi số 9321 5487.

इस जानकारी का अनुवाद प्राप्त करने के लिए, कृपया 7005 3000 पर कॉल करें.

இந்தத் தகவலின் மொழிபெயர்ப்பைப் பறெத் தயவுசெய்து, 7005 3003 ஐ அழைக்கவும்.

Untuk mendapat terjemahan dari informasi ini, harap hubungi 7005 3001.

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본 내용의 번역본을 받으시려면 전화 9321 5484 번으로 문의하시기 바랍니다.